

Clifton Homecare's

Autumn Newsletter 2018

Some members of the team at Clifton Homecare are completing the Blackpool 10k fun run in May 2019 and Lauren is currently recruiting either participants and supporters!! Photo of a runner here would be good; maybe a comical one tho!!! If you fancy joining the team in order to raise money for Trinity Hospice please sign up or ask a member of the team to do this for you and dust your trainers off!

Christmas wreath making; Jacqui is facilitating workshops for Christmas wreath making at the beginning of December. The workshops will be held at Clifton Homecare office at transport can be provided. There will be a small fee to cover the cost of the decorations and wreaths and would really like any donations of decorations if you have any. Decorations could be dropped off at our office or given to a member of the team to bring to the office.



Christmas Party 2018

Friday 21st December at The Clifton Arms Hotel, Lytham. The party will consist of a 3 course luncheon and entertainment in The Clifton Suite inside the hotel. Easy access and nearby toilets allow for ease of movement around the hotel. The food last year was delicious and the service was brilliant. We will be planning numbers at the beginning of December; pleased do join us. Transport will be provided if required.

Clifton Homecare are currently seeking new ways for rostering management in order to improve the service currently provided and be more effective in time management. It is hoped the new system will be rolled out from the beginning of December. The system will have call monitoring facilities for carers to use and has the option to include electronic care plans that families and/ or clients can have access to. It is thought that this facility will be utilised in the New Year (2019).

Clifton Homecare attended The BIBAs ceremony at The Blackpool Tower Ballroom in September. We unfortunately did not win 'Family Business of the Year' but we are incredibly proud to have been a finalist.... Maybe next time...



Emergency Lions bottles; Clifton Homecare have now obtained a number of Emergency Lions bottles which will be taken to clients. The bottles have a leaflet inside which includes their personal information and they are extremely useful for the Emergency Services if needed. Please contact the office if you require a bottle for either yourself or someone you know. (I will include a photo of the bottle)

Clifton Homecare are holding Information Sessions at the office on Thursday 29th November 1000-1300 and 1400-1700 hours and Monday 1730-2030 hours. The sessions will include Advanced Care planning, Nutrition and Hydration, Moving and Handling and aids and adaptations and Falls prevention and assessment. Please contact the office if you have not received an email regarding this and you would like more information and/ or to attend.

Clifton Homecare are wanting ideas on how to better protect clients from Safeguarding issues such as scams. We are asking for ideas on how best to cascade this information to you. We are currently thinking of either adding information to our facebook page or texting alerts to families. Please let us know if you can think of any other methods which are timely.



A Polite Reminder our office hours are Monday to Friday 0800-1700 hours. In an emergency our telephone is diverted to on call for our clients to contact us.